



Between the Lines

The Inside Story

THE SCRIBBLER - PHIL DiDOMENICO'S WORDS TO LIVE BY.

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Labor Day... besides being a day off what does it mean?

Recently I was talking politics with a lifelong friend, something all of us should avoid by the way; we got to a point where she credited the success of our company to high level factors like politics and its influence over the laws that govern all large business communities. I don't think fast on my feet these days so my response was nothing short of spastic. Ten minutes after I left the group the response to her outrageous remark came to mind... we are successful because of our employees, from our management staff to our entire group of loyal professional folks that are on the front line every day.

Labor Day was declared a holiday in 1887. The most important statement in the law I think, is "it is appropriate, therefore, that the nation pay tribute on Labor Day to the creator of so much of the nation's strength, freedom, and leadership-the American worker." In the last few days, as next year's work is set in place, I had the opportunity to see and talk to most of our fifteen hundred drivers and assistants. Even though I've met and had conversations with all of them at my hiring interview, I remain in awe. I am filled with pride and excitement year after year at these meetings as I witness the enthusiasm, commitment and energy from folks that have been with us since 1977. Although most days are good, there are some very tough ones to prove that we have the most dedicated and loyal employees - who through all the adversity, early start times, long days, bad weather, unruly passengers, and traffic conditions - we always come out on top. The credit for our success and growth goes to our family of co-workers in school bus, transit, maintenance, safety and administration... you are all the driving force that makes us the envy of the industry.

Thank you. Thank you, and Thank you.

This Labor Day is meant for YOU...

you make the difference for our company and you deserve it.